



Apartment Ratings

909 N. Sepulveda Blvd. 11th Floor
El Segundo, CA 90245

Dear Property Manager,

Congratulations! On behalf of the ApartmentRatings.com team, I'd like to congratulate you and your property on receiving the 2013 ApartmentRatings.com **Top Rated** award.

Our annual awards recognize properties with outstanding resident satisfaction ratings as measured on ApartmentRatings.com. Only approximately 7% of the properties listed on ApartmentRatings.com qualified for award consideration in 2013, making winning a **Top Rated** award an exclusive and admirable accomplishment.

Please accept the enclosed window cling as a token of our congratulations, and as a way to showcase your property's superior customer service to your existing and prospective residents. Please feel free to mention your **Top Rated** property award in your marketing efforts going forward. If you would like to utilize the **Top Rated** logo for your website or marketing materials, please reach out to us and we can supply you with appropriate images.

As always, ApartmentRatings.com is committed to helping renters find outstanding properties while helping properties like yours attract more residents. If you're interested in exploring ApartmentRatings.com's specialized tools for property managers, such as our Manager Center, Verified Resident Program, or SatisFacts' resident satisfaction surveys and year-round feedback programs, please e-mail sales@apratings.com.

Again, congratulations on being such an outstanding property. We wish you great success and look forward to working with you over the coming year.

Best regards,

A handwritten signature in black ink, appearing to read "James Watters". The signature is fluid and cursive, written over a white background.

James Watters
Director of Operations
ApartmentRatings.com